

Justin Coyle has spent the last 21 years leading pharmacy teams at Walgreens. For the first 15 years, Justin supported our store operations team starting as a technician/intern then taking various leadership roles such as Pharmacy Supervisor in Washington D.C. , Regional Healthcare Director in both the Greater Northwest and the Mid-Atlantic leading teams through implementation of immunizations, integrated health system partnerships, and expanding specialty pharmacy services. In 2016 joined the support center as the Sr Director of Pharmacy operations supporting core pharmacy and specialty pharmacy operations with a big focus on supporting the advancement of pharmacy technicians and pharmacists through simplified training programs, building out team member resources, creating new roles to support specialty pharmacies and just in time communications. In 2018 Justin transitioned to Pharmacy Services at the Walgreens support center re-launching Adherence/Patient Outcomes with a focus on bringing new tools and resources to stores to better support patient care like the Patient Care Portal for closing care gaps and Save a Trip Refills to support medication synchronization.

Currently, Justin leads a team within Development operations to support the transformation of the Walgreens Pharmacy Operating model through the launch of Micro-Fulfillment that frees up capacity for pharmacy team members and supports the development and launch of Walgreens Diagnostic Testing solutions which includes testing and treatment services to better support holistic patient care.